



## NEWS AND INFORMATION FOR CSI CHICAGO MEMBERS JUNE 2011

### Congratulations to Members Celebrating June Anniversaries

#### June Anniversaries

**52** Mr. William F. Kiel, CSI, Member Emeritus, CCS, SCIP, Con Spec Inc.; **44** Mr. Richard T. Ray, CSI, CDT, ; **25** Mr. Stuart Martin Berger, CSI, CCS, AIA, Stuart Martin Berger; **23** Mr. George T. Middleton, CSI, George Middleton & Associates, Inc.; **19** Mr. Bradley D. Dahlgren, MBA, CSI, CCPR, Sherwin-Williams; **17** Mr. Francesco Rosas, CSI, Jensen & Halstead; Mr. Douglas W. Sowers, CSI, Specialty Systems, Inc.; **16** Mr. George W. Reigle, CSI, GreenAssociates, Inc.; **15** Mr. Jerry DeCicco, CSI, Joseph J. Duffy Co.; **14** Mr. Justin Lizaso, CSI-S, CDT, ; Mr. James R. Cross, CSI, CCS, AIA, PSA-Dewberry, Inc.; **12** Mr. John W. Johnson, CSI, ; Mr. Fred Zimmer, CSI, C-Cure Sales (CHI); **10** Mr. Gerald Bruti, CSI, Chicago Transit Authority; **8** Ms. Deborah A. Burkhart, MBA, CSI, CCS, AIA, LEED AP, ; Pete Kovacic, CSI, CDT, Alpolc Materials; **7** Ms. Heather E. Yario-Rice, CSI, CDT, MAPEI; **5** Mr. Jeff Diqui, CSI, Sto Corp; David Schurman, CSI, CDT, David Schurman; **3** Mr. John Dashner, CSI, A & D Building Products; Mr. Michael A. Fralic, CSI, Lyon Workspace Products; **2** Mr. Jeremy T. Olsen, CSI, CCS, CCCA, AIA, LEED AP, c/o Wheeler Kearns Architects; **1** Ms. Audrey Godwin, CSI, AIA, LEED AP, ; Mr. Luis A. Martinez, CSI, City Colleges of Chicago; Ms. Amy Schmieding, CSI, Nagle Hartray Danker Kagan McKay Penney Architect, Ltd.;

#### Welcome Back to the Chapter

David A. Meyers, CSI, CCPR, Laticrete International, Inc.  
Mr. Joseph K. Cotten, CSI, CCL Construction Inc  
Mr Warren W. Yoksas, CSI, Architectual Specialty Products  
Clifford Black, CSI, CDT

#### Member Milestones

##### Free lance construction graphics service started by Chapter member

Scott Conwell, AIA, CSI, CDT, LEED AP BD+C Chicago chapter member has started a new Construction Graphics service.

This is a small freelance construction illustration service, independent of his full time position at IML. The web site is [www.constructiongraphics.com](http://www.constructiongraphics.com).

Feel free to follow the company on LinkedIn at [www.linkedin.com/company/construction-graphics-llc/products](http://www.linkedin.com/company/construction-graphics-llc/products). Scott would appreciate any referrals sent his way.

#### May 18 Annual Banquet and Recognition Night

CSI Members and guests were treated to a bountiful array of Latin specialties from Nacionale27, and what's even better, it was family style. As has been a tradition for over 50 years, members and non-members who were instrumental in the success of the chapter this fiscal year were honored. Thank you Kristin Henrikson, who arranged the venue and to Master of Ceremonies Jeff Tolle. Joe Stypka, CSI Fellow, inducted the new board who will take office on June 30, 2011. In addition to the

volunteer awards, members were recognized for their years of service. A full list of the awards is posted on the website, with a partial listing below:

#### **Rookie of the Year**

**Mr. Peter Grotenhuis, CSI, Hamill-Mullan Group**

#### **Technical Award**

**Mr. James R. Kreps, CSI, CCCA, AIA, CCA, General Growth Properties**

#### **Most Valuable Veteran**

**Mr. Richard T. Ray, CSI, CDT,**

#### **Victor Skrebneski Award**

**Mr. Pete Dinschel, CSI, Chicago Regional Council of Carpenters Carpenter Training Center**

#### **Corporate Partner Award**

**Ms. Sherry Kaye, Hafele  
Ms. Mari Anne Wohlfeil, Dal-Tile**

#### **MVP Awards**

**Mr. Howard Jancy, CSI, CDT, Jancy & Associates**

**Ms. Kristin Henriksen, CSI, CDT, Carboline**

**Ms. Tabitha S. Ruiz, CSI, CDT, Georgia Pacific Gypsum**

#### **Awards of Excellence**

**Mr. John Birazzi, CSI, CDT, AIA, Booth Hansen Associates**

**Ms. Susan Heersema, CSI, CDT, AIA, HOK**

**Mr. Kurt Moehlmann, CSI, CDT, RPI**

#### **President's Award**

**Mr. Randall A. Chapple, CSI, CCS, AIA, Goettsch Partners**

**Mr. Larry Nordin, CSI, CCS, AIA, Solomon Cordwell Buenz**

**Mr. Dan Smith, CSI, CDT, LEED AO, Marvin Windows**

**Ms. Debbie AIA, Cannon**

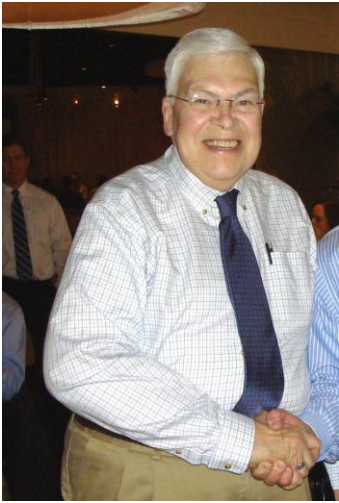


Although Rich Ray was not in attendance for the Chicago chapter Awards banquet, he was honored as the most "Valuable Veteran". President Michael Kipley displayed his gifts: A disguise (so he can ask questions "incognito") and a clapper hand, so he could be sure that he was noticed by the presenters. The next evening, at the Northern Illinois Awards night, he was presented his Chicago chapter gifts and a certificate of appreciation from the Chicago Chapter by Matt Nordloh, member of both chapters.



FY2012 Chicago Chapter Board was inducted by Joseph Stypka,, FCSI, CCS, AIA, Murphy Jahn

Photos by Pete Dinschel, Chicago Regional Council of Carpenters



Dean Walker, CSI, CCS, AIA  
Chapter Fellows Award



Peter Grotenhuis, CSI,  
Hammill Mullan Group  
Rookie of the Year



Stuart Berger, CSI, CCS, AIA, 25-year anniversary



FY11 president Michael Kipley, CSI, CCPR, ProTile,  
congratulates FY12 president Mike DeRouin, CSI, CCS, AIA,  
FitzGerald Architects



Members applaud the Award recipients

*It's back....so be there!*  
**Chicago Chapter Golf Outing – June 21, 2011**



**Gleneagles Country Club - Lemont**

Back to basics!  
A traditional course,  
simple format for all  
abilities, and rollback  
to 2003 prices!

# CSI Chicago Golf Outing Tuesday, June 21, 2011

## Gleneagles Country Club -Lemont

There's no better way to network with all members of the design and construction team than the CSI Chicago golf outing. Architects, project managers, product manufacturers, owners and contractors are all welcome whether a member of CSI or other professional association. The support of industry colleagues and firms and participation in this outing enables CSI to provide quality education to design and construction professionals

- Shot gun start, best ball format
- Prizes for low gross, low net plus various contests for men and women (longest drive, closest to the pin, longest putt). All abilities can win!
- Cash bar and casual barbecue lunch upon completion
- Talents needed: A little luck, some skill, gift of gab, sense of humor, love of the outdoors

<b>Registration</b>	<b>8:30 AM</b>
<b>Shotgun Start</b>	<b>9:00 AM</b>
<b>Cash Bar/Lunch/Awards</b>	<b>2:00 PM</b>

<b>Golf:</b>	<b>\$100 Per Golfer</b> (Includes cart & lunch)
<b>Mulligan's:</b>	<b>\$5</b>
<b>Additional Lunch:</b>	<b>\$18</b>

Sign up  
today  
for Hole and  
Contest  
Sponsorships!



### Sponsorship Opportunities

(need not be a golfer to participate)

#### Hole Sponsorship      **\$150**

Sign at the hole, name on the scorecard, recognition on the website and newsletter and at the event.

**Contest Sponsorship . \$250 plus prize cost** (suggested value \$50 to \$100) Longest Drive, Closest to the Pin, Longest Putt (men & women). *Limited availability*

Exclusive presence at a dedicated hole (no other sponsor) with a table provided.

Presentation of the contest winner at lunch,

**Location:** 13070 McCarthy Road, Lemont, IL

**Contact:** Mike Moehlmann E: [mkmoehlmann@gmail.com](mailto:mkmoehlmann@gmail.com) P: 847-767-1882; Kurt Moehlmann, E: [RPIKurt@aol.com](mailto:RPIKurt@aol.com) P: 312-919-7836 or chapter office E: [chicagocsi@aol.com](mailto:chicagocsi@aol.com) P: 847-382-1924

**Registration: Payment and reservations due June 10.** Send check to CSI Chicago, 330 N. Valley Road, Barrington, IL 60010 or pay by credit card [online](#).

## Volunteers Needed for 55<sup>th</sup> Annual CSI Convention at Construct2011 September 14 – 16, McCormick Place



The sign up for shifts at the CSI Convention and Construct has begun!  
CSI Members are needed to help at the convention including serving as seminar proctors and staffing the host booth, ribbons and delegate sign up and the annual meeting. Shifts are at various times September 13 – 16 at McCormick Place Lakeside. If there is sufficient demand, the committee reserves the right to limit the number of shifts per member. We would like as many members as possible to participate.

[View and sign up for shifts>>](#)

If you have questions, contact the volunteer chair:

Renee Doktorczyk, CSI, CCS, AIA, SCIP [rdoktorczyk@architectspec.com](mailto:rdoktorczyk@architectspec.com)

- All Volunteers must register for Construct, whether it is the education package or exhibit hall only
- [Registration](#) will open at the beginning of June
- Registration for the Exhibit Hall is complementary through August 11
- Proctors for the seminars will be responsible for introducing the speaker, reading his bio from a prepared script, and assisting the speaker. The proctor will be able to attend that particular seminar(s)

### Convention Schedule

Tuesday, September 13 (Pre-Convention Events & Education)  
Wednesday, September 14 – Friday, September 16, 2011 (Exhibits)  
Wednesday, September 14 (Opening General Session)  
Wednesday, September 14 – Friday, September 16, 2011 (Education)  
Thursday, September 15, Host Chapter Architectural Boat Cruise  
Friday, September 16 (CSI Annual Meeting; CSI Honors & Awards Gala)  
Saturday, September 17 – Sunday, September 18 (CSI Board Meeting)

### Your Suggestions Needed for A Visitors Guide to Chicago for Construct Attendees

Do you have a favorite restaurant, shopping spot, museum, landmark, cultural location or activity in the downtown area that convention attendees from out of town might enjoy? Submit names, locations, a sentence about why you think it is worth visiting and the committee will handle the rest. Email your suggestions to Pete Dinschel: [pdinschel@chicap.org](mailto:pdinschel@chicap.org)

This will be published in hard copy and posted on the website. And to add a little fun, it will be a “take off”  
MasterFormat:

## CHICAGOFORMAT 2011 EDITION

MASTER LIST OF THINGS TO DO WHILE YOU ARE AT CONSTRUCT 2011 IN CHICAGO

### *ChicagoFormat* Groups and Divisions

#### The Necessary Information Group

Division 01 – Overview  
Division 02 – Transportation  
Division 03 – Food

#### The Fun Group

Division 04 – Architecture  
Division 05 – Museums  
Division 06 – Sporting Events

**And other divisions which will come from your suggestions.**

## Architecture Boat Cruise Host Chapter Event for Convention Attendees Thursday September 15

- 3-hour cruise will include a casual barbeque style dinner catered from Harry Carays,
- Unlimited beer, wine and soft drinks. A professional docent from the Architecture Foundation who will lead us through the river and out to lake highlighting over architecture landmarks.
- Time: 6:30 PM – 10:00 PM
- Cost: \$75 per person



You must be registered for the conference, either for the exhibit hall or continuing education session to participate in the boat cruise. Exhibit Hall only registration is free up until August 11. Registration for the boat cruise will be available through Construct2011 starting in early June.

[Limited sponsorships](#) are available at various levels.

**Admiral  
Sponsors**

**JELD-WEN**  
WINDOWS & DOORS

 **MAPEI**  
TECHNOLOGY YOU CAN BUILD ON™

**Henry**

### Captain Sponsor s

**Ensign Sponsors      Georgia Pacific Gypsum**

*Additional sponsors pending*

### Become a Partner of CSI Chicago

By advertising on the website, the newsletter, or sponsoring events, you are supporting the chapter and its mission to provide continuing education, increased knowledge, and networking opportunities with all members of the project team.

The Chicago Chapter is no longer a joint sponsor of the Architecture and Conference, and encourages our valued members to participate with CSI in other areas.

There are numerous ways to become involved, increase your brand awareness and support the chapter's education goals. Whether an ad on the website, in the newsletter, or sponsorship of an event, certification class or golf outing, your help is welcome at any level. Based on your monetary commitments, there are additional benefits for partners. For a list of opportunities, contact [chicagocsi@aol.com](mailto:chicagocsi@aol.com).

### New Membership Classifications

CSI is now implementing new member classifications approved by the membership earlier this year during the 2011 CSI Election. Notices for July membership renewals will reflect Professional and Emerging Professional categories, as will the Leader Toolbox reports. Questions? Contact CSI at [csi@csinet.org](mailto:csi@csinet.org).

### Recap of North Central Region Conference, May 12 - 14, 2011

Hilton Branson Convention Center Hotel, Branson, MO  
Sponsored by the Southwest Missouri Chapter CSI

## Theme: *Head Waters to Estuaries: Our Role Between*

By Pete Dinschel, CIL, CSI  
Chicago Regional Council of Carpenters, Carpenter Training Center

Left, Randy Chapple, CSI, CCS, AIA, SE  
2nd from right, NICSII President Susan Johnson, CSI, CCS, AIA  
Right, NICSII President elect Pete Dinschel, CSI, CIL



Attendance at the NCRC included Susan Johnson (current NICSII President), Randy Chapple (CSI Chicago), and myself (both chapters) attending. Dewain Peterson (both chapters) was exhibiting at the ASSA ABLOY table and sponsoring some of the events and attended a few classes ([dwpeterson@assaabloydss.com](mailto:dwpeterson@assaabloydss.com)).

"Bimwits" was a new term I heard used several times.

The Southwest Missouri CSI chapter (68 members) had T-shirts for sale with "Construction Specifications **not** Crime Scenes" on the back. A phrase easy to relate to.

"We help build better buildings" was also a phrase I heard to quickly describe what CSI is all about.

For those of you that do not know the numbers, a little background:

There are 12,197 CSI members. This number as of March 31, 2011, direct from the Institute in the most recent President/President elect Webinar.

The U.S. is divided into 10 regions, each with an elected board governing the chapters within. The North Central Region has 1,725 members in 22 chapters, including the 3 Illinois chapters: Central Illinois (50 members), Chicago (300 members), and Northern Illinois (90 members). (The numbers really are all ending in zeroes today.) Illinois also has 50 (another zero) non-affiliate members, official CSI members not affiliated with a particular chapter. Non-affiliates are not necessarily just individuals who do not wish to pay chapter dues on top of Institute dues; the Central Illinois Chapter has no chapter dues. All chapters should remember that there are non-affiliate members in every state and all are potential chapter members. They may never have been approached about joining a chapter.

The NCRC started with a Thursday night cruise on Lake Taneycomo, what looks strangely like a river (not at all a lake) near the conference hotel. Two interesting facts: 1) the name is derived from the county name (Taney), co for county, and mo for Missouri - Taneycomo and 2) the river (oops - lake) where we were cruising was literally just the width to 180° turn of the cruise boat, but it was 700 feet deep.

The weather and scenery was absolutely beautiful all day and before the cruise.

The talk/networking was excellent, the food was light, the drinks were heavy, and the rainstorm/thunderstorm that appeared was a deluge. Many got absolutely (absolutely!) soaked just running the un-covered stair from the upper open-air (but canvassed) deck to the main cabin. After docking, a good portion of the guests took refuge until the storm ended in a bar where a quarter of the roof was leaking (hard to call that a leak!).

Friday's activities started with the 25 exhibitors lined up outside the class/meeting rooms. There were two tracks of classes: 1) the all-day President elect training and 2) the AIA CEU classes, 3 of the 5 based on water or storm water (remember the theme - *Head Waters to Estuaries: Our Role Between*).

As the upcoming NICSII President, I participated in the President elect training. While the Institute has President elect training, the North Central Region is the only Region with its own session. Taught by several FCSI and others, topics covered were setting agendas, running

meetings, assistance available from Institute/Region, yearly state/federal reports to retain non-profit status, by-laws, operating guides, and information available on csinet.org. CSIChicago's Randy Chapple participated as the Region District Director for the 3 Illinois chapters. I'm glad I was able to attend and picked up lots of ideas/suggestions.

Friday's lunch-time presentation was by Archie Landreman (archie@woodworks.org & www.woodworks.org) on the associations/agencies which comprise Woodworks, promoting non-residential structures out of wood. The conference hotel had many excellent examples of interior/exterior structural wood construction, which Archie noted in his presentation.

Cheryl Ciecko Goethals of Woodworks (cheryl@woodworks.org) is a member of the Central Illinois, Chicago, and Northern Illinois chapters. Woodworks has other Technical Directors covering the U.S., all CSI members. Woodworks understands the importance of being a CSI participating member.

Saturday morning offered the trade show and a few classes. I participated in a class on Social Media (Joy Davis - jdavis@csinet.org) and another on Emerging Professionals (the old Intermediate CSI member classification).

Chapters using social media and a well organized, informative website can attract students, emerging professionals, and younger professionals in an effective and inexpensive manner. We know we need to attract younger members; this is the process to attract today's tech-savvy younger generation. Content is king. Many more established (older) chapter board members may not realize by not using social media they are turning away the younger candidates. The obvious solution is to have an Emerging Professional member on/leading the chapter's Electronic Communications Committee.

The Emerging Professionals class offered by Brok Howard (brokhoward@gmail.com) reinforced the subjects Joy Davis covered and offered what Institute is doing to encourage Emerging Professionals to join, participate, and renew memberships.

Additional information: The CSI Weekly enewsletter is distributed to 30,000 email addresses. Any calendar event posted on a chapter microsite (the free website chapters can receive from the Institute) is automatically posted on the Institute calendar webpage.

Saturday afternoon was devoted to NCR work; the Open Forum and the annual meeting.

One "local" topic was NCR chapters that were in "distress" for a variety of reasons. Central Illinois was mentioned. Central Illinois has nothing listed at the Institute website; no officers, no meeting times or locations. After a couple of these mentions, I rose and offered that Central Illinois actually has two lunch meetings a month and that Northern Illinois includes Central Illinois in all our email broadcasts. With two meetings a month, they aren't doing so badly. Central Illinois members have participated in NICS meetings and specification roundtable events. They are just a quiet chapter (with no chapter dues).

A festive awards dinner was held Saturday night at the Big Cedar Lodge at the Grandview Conference Center, a look-alike (though smaller) for Wilderness Lodge at Disney World. A ton of thanks were directed to the Southwest Missouri Chapter Conference Committee for a job well done: Laura Derrick, Kimberly Beckham, Matt Boehner, Tina Brown, Mike Coan, and Travis Miller (Chapter President).

As I write this article, the news is full of the Joplin tornado that have left 116 killed; I hope SWMO Chapter members are safe and personal/work property undamaged. The roster lists many members with Springfield MO addresses (Joplin is 74 miles west of Springfield).

Sheldon Wolfe, RA, FCSI, CCS, CCA, CSC of the Minneapolis-St.Paul, La Crosse, and Twin Ports Chapters was presented the NCR Gary Betts Award. Gary Betts was a former CSI Institute President, Distinguished CSI Member, FCSI, CCS, Architect and Director of Specifications at Loeb Schlossman & Hackl, Chicago that passed away in August 2008 of kidney cancer.

There was a Beatles themed band that had many dancing endlessly.



A wonderful time. I hope to see you in Omaha, Nebraska April 19-21, 2012 and then in Minneapolis-St.Paul in May 2013.

North Central Region  
President John Griffith, FCSI

Numbers:

41 Emerging Professional  
259 Industry  
1,241 Professional  
39 Professional Emeritus  
3 Professional Lifetime  
34 Professional Retired  
108 Students  
1,725 Total - does not include 130 non-affiliated

Members Chapters & state non-affiliated

50 Central Illinois  
67 Central Iowa  
47 Central Missouri  
300 Chicago  
9 Chippewa Valley  
22 Crandic  
21 Flint Hills  
24 Fox River Valley  
130 Greater St.Louis  
50 Illinois non-affiliated

12 Illowa  
12 Iowa non-affiliated  
7 Kansas non-affiliated  
136 Kansas City  
14 La Crosse  
64 Madison  
39 Mid-Kansas  
116 Milwaukee  
19 Minnesota non-affiliated  
322 Minneapolis-St.Paul  
23 Missouri non-affiliated  
94 Nebraska  
1 Nebraska non-affiliated  
3 North Dakota non-affiliated  
38 North Dakota Red River Valley  
90 Northern Illinois  
2 South Dakota non-affiliated  
68 Southwest Missouri  
68 Twin Ports  
21 Wausau Area  
13 Wisconsin non-affiliated

## Middle Age Texting Codes

With all the communications devices out there today, we need to get a fix on the new verbage:

ATD = at the doctor

BFF = best friend fell

BTW = bring the wheelchair

BYOT = bring your own teeth

FWIW = forgot where I was

GGPBL = gotta go, pacemaker battery low

GHA = got heartburn again

IMHO = is my hearing aid on?

LMDO = laughing my dentures out

OMMR = on my massage recliner

ROFLACGU = rolling on floor laughing and can't get up

## Chapter Officers & Directors FY 2011 (Though June 30, 2011)

### President

*Mr. Michael J. Kipley, CSI, CCPR (11)*  
Email: mjkipley1040@att.net

### President Elect

*Mr. Michael E. De Rouin, CSI, CCCA, AIA (11)*  
FitzGerald Associates Architects  
Email: mderouin@fitzgeraldassociates.net

### Vice President - Professional

*Mr. Larry Nordin, CSI, CCS, AIA (11)*  
Solomon Cordwell Buenz  
Email: larry.nordin@scb.com

### Vice President - Industry

*Mr. Pete Kovacik, CSI, CDT (11)*  
Alpolic Materials  
Email: pete@alpolic.com

### Secretary

*Ms. Holly Hirsch, CSI (11)*  
Johns Manville  
Email: hhirsch18@yahoo.com

### Treasurer

*Ms. Deborah Burkhart, CSI, CCS, AIA, LEED AP (11)*  
OWP&P  
Email: dabdab@rcn.com

### Membership Officer

*Ms. Tabitha S. Ruiz, CSI, CDT, LEED AP(11)*  
Georgia Pacific Gypsum  
Email: truib@gapac.com

### Directors - Professional

*Mr. Stuart Berger, CSI, CCS, AIA (12)*

Ardmore Associates  
Email: studiob57@comcast.net

*Mr. Fernando Araujo, CSI, AIA, LEED AP, HOK (12)*  
Email: fernando.araujo@hok.com

*Mr. Lance Parker, RA, CSI (11)*  
Thornton Tomasetti  
Email: LParker@ThorntonTomasetti.com

### Director - Industry

*Mr. Dan Smith, CSI, CCPR, LEED AP (11)*  
Marvin Windows  
Email: DANSMITH@MARVIN.COM

*Mr. Patrick Duffy, CSI (11)*  
Advanced Building Products  
Email: pduffy@advancedbuildingproducts.net

*Mr. Jeff Tolle, CSI (12)*  
Flexco Floors  
Email: jtolle@flexcofloors.com

### Past President

*Mr. John Birazzi, CSI, CDT, AIA, LEED AP (11)*  
Booth Hansen Associates  
Email: jbirazzi@boothhansen.com

### North Central Region Director

*Mr. Randall Chapple, CSI, CCS, AIA, SE (11)*  
Goettsch Partners  
Email: rchapple@gpchicago.org

### Executive Director

*Ms. Cathy Beazley*  
Email: chicagocsi@aol.com

## HELP US STAY IN TOUCH WITH YOU!!!

### HOW TO UPDATE YOUR ADDRESS ONLINE AT WWW.CSINET.ORG

1. Go to CSINet ([www.csinet.org](http://www.csinet.org)) and log in through the box on the right of the home page. You can also log in on any other page; look for the box on the left.

To log in, you'll need your CSINet username and password. If you are visiting for the first time, you must log in with the Username that has been preset for you.

The login is:

Username: *firstname@lastname* (ie *John@Smith*)

Password: Your CSI Member ID number

Your Member ID can be found on your CSI membership card or above your name on the Construction Specifier mailing label.

If you have already logged in to CSINet, use the Username and Password you've chosen. If you've forgotten them, just click "Forget your pass word?" and follow

the directions, or contact CSI Member Services at [csi@csinet.org](mailto:csi@csinet.org) or (800) 689-2900.

2. Click "Modify your profile" in the Member Box (where the Login box used to be).

3. Click "Update your contact info." Your information will appear at the bottom of the page.

4. Click "Business" or "Home," depending on what information you want to modify.

5. Make changes in the boxes that appear on the screen, then click "Submit."

You can also contact CSI Member Services at [csi@csinet.org](mailto:csi@csinet.org) or (800) 689-2900 to update your contact information, or if you have any other questions or problems.